Commission Disclosure

We will receive a commission from Finset Limited should you decide to enter into an agreement through them with a lender from their panel and this could be either a fixed fee or a percentage of the amount of finance taken. The commission payable to Finset Limited by the lender may be a flat fee or a percentage of the amount you borrow. You can request further information about this commission at any time directly from Finset Limited by contacting them on email at compliance@finset.co.uk, or calling 01245 967999. See their full commission disclosure here.

Fees

Ourselves and Finset Limited do not charge you a fee for our services. However, the lender may charge interest or fees as part of your finance agreement. These will be clearly set out in the documentation provided by the lender to you.

Complaints

If you have a complaint about our services, please contact Finset Limited using the details below. Their complaints policy can be found here:

Joanne Mowatt-Morris

Compliance Manager
Finset Limited, Burgundy Court, 64-66 Springfield Road, Chelmsford, Essex CM2 6JY
Email: resolutions@finset.co.uk
01245 967999

If they cannot resolve your complaint, you may be entitled to refer it to the Financial Ombudsman Service:

- Website: www.financial-ombudsman.org.uk
- Phone: 0800 023 4567

Confidentiality and Data Protection

We take your privacy seriously. All data is handled in accordance with current data protection laws. Please refer to our Privacy Policy for more information. Finset Limited's Privacy Policy can be found here which will fully detail how they use your data, the parties they share your data with, your rights and more. We are registered with the Information Commissioners Office ('ICO'), our number is ZB896916.

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